

Management development, managing issues with confidence

This course is designed to empower managers with strategies for addressing workplace challenges. Through interactive modules, it equips them with the skills to navigate these situations effectively while maintaining a positive and healthy work environment.

Course content

Throughout this course, you will learn about the importance of managing issues with confidence

- Misconduct
- Sickness absence
- Timekeeping
- Attitude
- Personality clashes
- Challenging employees
- Disciplinary and dismissal

Learning objectives

- Equip you with effective strategies for identifying, addressing, and resolving workplace issues proactively
- Understand how to communicate with clarity and confidence
- Apply problem-solving techniques to various scenarios
- Maintain positive working relationships while navigating difficult conversations.



Approximately 60 mins (self-paced)



For managers



Enquire for prices



Optional extra: Post eLearning workshop
Enquire for prices