

Management development, managing performance

This course will enhance managers' understanding of performance evaluation techniques, strengthen their ability to provide constructive feedback, and cultivate a supportive environment for employee growth and development.

Course content

Throughout this course, you will learn about the importance of good performance management

- Marginal gains
- Conduct versus capability
- Consequences of not managing performance
- Motivation

Learning objectives

- Understand the manager's role in managing performance and developing others
- Develop skills needed for
 - Managing differing levels of performance
 - Handling poor performance
 - Ensuring consistency and fairness
 - Having a good performance conversation including feedback
 - Achieving great appraisals
 - Setting personal and motivating objectives
 - Exploring personal development opportunities



Approximately 45 mins (self-paced)



For managers



Enquire for prices



Optional extra: Post eLearning workshop
Enquire for prices